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# **DEPOSIT MANUAL**



for SAUER REMAN rationalist caliper



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### 1 SAF-HOLLAND deposit system

### 1.1 Introduction

SAF-HOLLAND is increasingly investing in the retrieval of used parts from the market.

The primary reasons for this approach are as follows:

- The use of damaged or worn safety-relevant parts for refurbishment by unauthorised persons should be prevented.
- The availability of high-quality products should be guaranteed on the market. Also to protect customers from any safety risks that may arise from using parts that have been repaired or refurbished by unauthorised third parties.
- Environmental responsibility: Avoiding waste, minimising pollution and ensuring environmentally friendly disposal if the products cannot be reused.

In order to support SAF-HOLLAND in this project, it is important to return used parts (brake callipers/ clamping units) in accordance with the established guidelines.

#### 1.2 Used parts programme

The used parts programme, applicable from 01/02/2023, provides an overview of:

- Which framework conditions the used parts account management is subject to
- Relevant products
- How used parts entries, used parts returns and monthly closings are processed

Within the SAUER REMAN programme, a deposit value is charged when refurbished clamping units are sold, which is listed separately on the invoice. The relevant parts must be returned to SAF-HOLLAND within 12 months of the end of the invoice month. Only used parts that were also obtained from SAF-HOLLAND in the corresponding quantities may be returned.

(Example) If 20 SAUER clamping units were purchased within 12 months, only this type may be returned in this quantity. The enclosed type identification must be observed! (see Annex 1). If used parts are returned that do not match the previously ordered types or quantities, no credit can be issued by SAF-HOLLAND. For invoices with deposit values, the same payment conditions apply as with other invoices.

If parts are returned within a specified period, the used parts deposit value will be credited, provided the customer has previously purchased parts or their used parts account already has a credit balance. If the number of used parts returned is greater than the current credit, the difference will remain for a maximum of 24 months on the used parts account, until the customer purchases parts within this used parts group again and thus offsets the difference.

The affected part numbers with a deposit value can be found on the SAUER QUALITY PARTS website (www.sauer-qualityparts.com/en/). The sales price of SAUER REMAN products with a deposit value is based on the assumption that a used part will be returned to SAF-HOLLAND with the sale.

Additional information is also available from your SAF-HOLLAND customer advisor.

To ensure that a part belonging to the used parts programme is settled against the credit note, it must be returned complete and in proper condition. For additional information, see the Used parts returns section in this manual (page 6).

#### 1.3 Used parts tax (Only in Germany)

SAF-HOLLAND is legally obliged (in accordance with §10 UStG in conjunction with A 10.5 para. 3 UStAE) to add a so-called old parts tax to the sales price for remanufactured spare parts. This tax is calculated from 10% of the net purchase price, of which 19% used parts tax is due.

Example: Calculation

Net purchase price	100,00€	
+ Valued added tax (19%)	19,00 €	
+ Used parts tax	1,90 €	(10% from 100 € = <b>10</b> €; 19% from <b>10</b> € = <u>1,90 €</u> )
Total price	120,90€*	

\* The deposit value will be charged separately

#### 1.4 Used parts account management

SAF-HOLLAND keeps a customer account with a list of purchased products and returned used parts.

If you have any queries regarding used parts settlements, please contact your SAF-HOLLAND customer advisor or your SAF-HOLLAND contact person.

If used parts are not returned to SAF-HOLLAND within the specified period, their deposit values will expire and will be deleted from the used parts account.

With expired or non-approved used parts, SAF-HOLLAND reserves the right to dispose of the parts.



### 1.5 Used parts returns

How are used parts returned via SAF-HOLLAND?

- The form for a used parts notification is available in electronic version on the website: https://www.sauer-qualityparts.com/en/products/reman-rationalist-caliper/
- Complete the form and send it to europe@sauer-qualityparts.com. Please include a copy with the return.
  Please make sure that the total weight is entered on the request. A form must be attached to each package in an envelope. If this is not done, or if the form does not contain all of the required information, there may be delays in the acceptance of goods and data processing in the system.

Used parts must be returned in the original packaging with the appropriate filling material. This is to prevent damage during transport.

Please make sure that each package has a completed used part form attached and that SAF-HOLLAND has been notified at this point. If this is not the case, there may be delays, resulting in returns not being processed in time and deposit values not being offset.

Why might SAF-HOLLAND refuse returns?

• If the package does not contain a used part notification.

When is a used part significantly damaged? What does incomplete or disassembled mean?

Please refer to Annex

### 2 Allocation of used parts

2.1 Deposit capability

### • All SAUER REMAN clamping units (truck and/or trailer)

2.2 Clamping units

Clamping units available from SAUER QUALITY PARTS

The range of clamping units offered by us can be found on our website at the following link: https://www.sauer-qualityparts.com/en/products/reman-rationalist-caliper/

### **3 Used parts report**

#### **Overview report**

A complete overview of your used parts account can be sent to you via email by your customer advisor upon request.

The report contains newly purchased parts, returns or other account activity.

### 4 Contact person

On the SAUER QUALITY PARTS website (www.sauer-qualityparts.com/en/), you can find the appropriate contact person for your area under Contact.



### **5** Annex

- ✓ The used part must correspond to the product number supplied.
- The part must not be disassembled in any way.
- ✓ We only accept OEM parts.



### Notes




# FAIR

- The right price for the right part everywhere and at any time!
- Gute Preise für gute Teile überall und jederzeit!

## PROVEN

- After all these years on the road your vehicle still deserves tested components for a long life time – your truck and trailer will thank you by performing from every day!
- Für eine lange Lebensdauer Ihrer Fahrzeuge benötigen diese erprobte und bewährte Komponenten, auch nach jahrelanger Nutzung Ihre Zugmaschinen und Anhänger danken es Ihnen durch unermüdlichen Einsatz. Tag für Tag!

# RELIABLE

- It is not only that we offer reliable quality parts in one of the most demanding markets and that our parts keep your business moving – we are a partner you can depend on!
- Wir bieten nicht nur zuverlässige Qualität in einem der anspruchsvollsten Märkte, denn unsere Ersatzteile halten Ihr Geschäft am Laufen – wir sind auch ein Partner, auf den Sie sich verlassen können!

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